

Supported transport service

What is this service?

We want to help older Manningham residents travel around their neighbourhood. To make travel easier, we are trialling a supported transport service until the end of 2022.

Who can use the community bus?

To be eligible, you will need to be:

- a resident of Manningham
- over 65 years of age
- in need of help with transport
- independent and mobile (we can transport some mobility aids and wheelchairs)

Carers can also travel with the person who they are caring for.

Where can I travel?

You can travel to a variety of locations throughout Manningham.

The service will help you look after your essential and personal shopping needs. You will also be able to attend local social and recreational activities.

Eligible residents can use the service on a weekly basis. Passengers will pay a small fee towards the cost of service (\$6.70 per day). The service will operate based on a COVID-safe plan.

What will happen during the trial?

During the trial, we will assess:

- number of residents who need the service
- preferred destinations
- preferred days and times of the week

Throughout the trial, we will review customer feedback and information about usage patterns. We may add new destinations or other service improvements when possible. There will be times when we may not meet all requests for the service. The information that we collect about peak times and destinations for travel will help us improve the service for the future.

What will happen at the end of the trial?

At the end of the trial, we will review the feedback and service usage information that we have gathered. We will be able to update you about future transport options in early 2023.

How can I get more information?

Please contact Catherine Walker from Aged and Disability Support Services:

☎ 9840 9700

✉ supportedtransport@manningham.vic.gov.au