

Welcome to Manningham

Residents guide to living in Manningham





Traditional Owners

Manningham Council acknowledges the Wurundjeri Woi-wurrung people as the Traditional Owners of the land and waterways now known as Manningham.

Council pays respect to Elders past, present and emerging, and values the ongoing contribution to enrich and appreciate the cultural heritage of Manningham.

Council acknowledges and respects Australia's First Peoples as Traditional Owners of lands and waterways across Country, and encourages reconciliation between all.

Welcome to Manningham

Congratulations on choosing Manningham as your new home.

We pride ourselves on providing high quality services and a range of lifestyle needs for residents of all ages.

Located just a short distance from the Melbourne CBD, you can feel like you're 'out of the city' with our green open spaces, scenic outlook to the ranges and tranquil walks along our waterways.

It is this unique balance of city and country that makes Manningham such a special place.

Receive the latest Manningham news delivered straight to your inbox

Stay in touch with everything happening at Council and in your community by subscribing to our monthly eNewsletter.

Read the latest news about our essential services, programs, projects and activities and more.

Scan the QR code to sign up or visit

 manningham.vic.gov.au/subscribe



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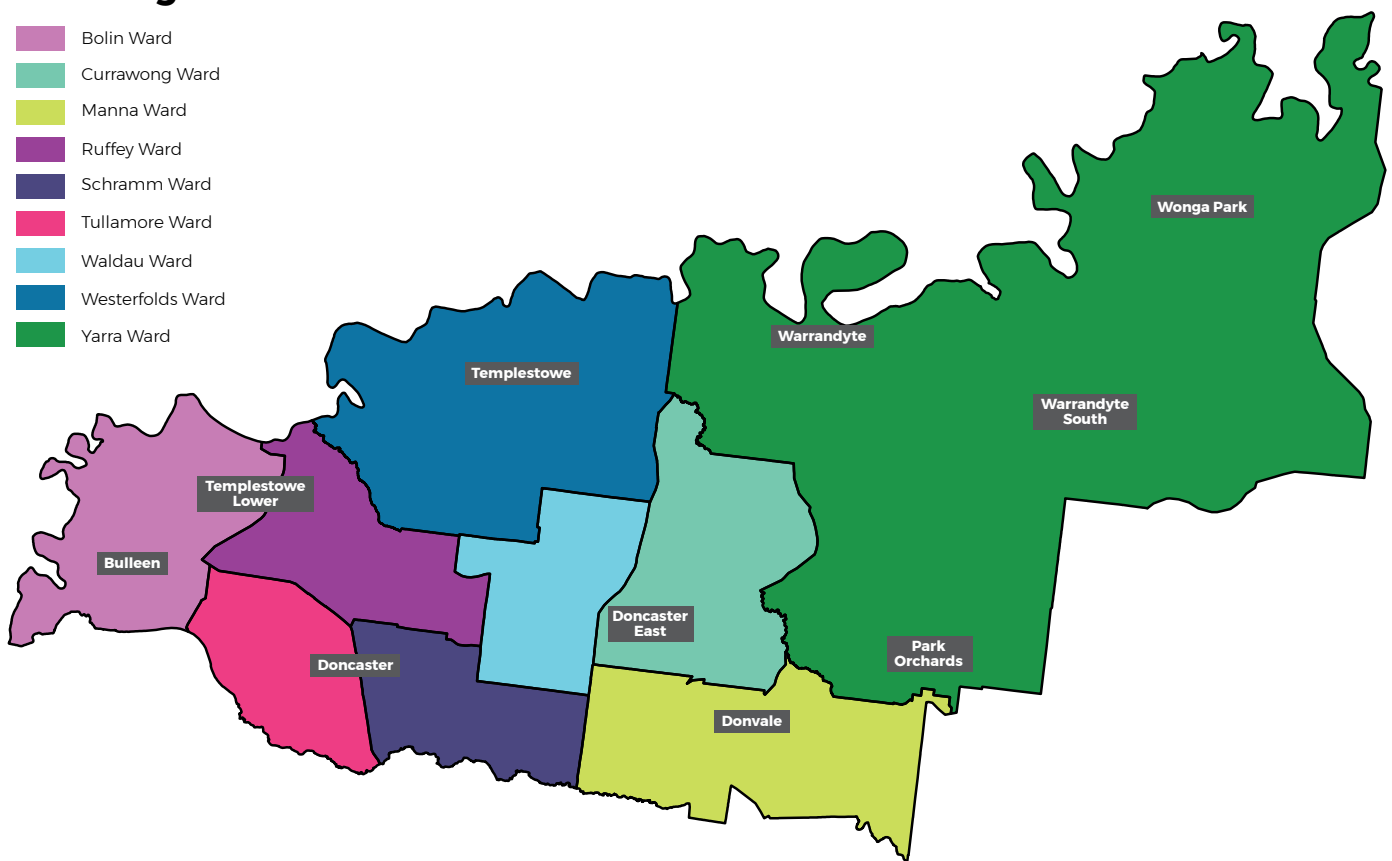
About Manningham

Manningham is located in the north-eastern suburbs of Melbourne, 10kilometers from the Melbourne CBD. It extends from Bulleen to Wonga Park. The municipality is bordered by the Yarra River, Koonung Creek and the local council areas of Banyule, Nillumbik, Yarra Ranges, Maroondah, Whitehorse and Boroondara.

Manningham covers an area of 114 square kilometres, with 17 per cent of that being green open spaces. The non-urban areas include a large part of the Green Wedge, and are used mainly for rural residential living, conservation and small scale agriculture. Manningham includes the suburbs of Bulleen, Doncaster, Doncaster East, Donvale, Nunawading (part), Park Orchards, Ringwood North (part), Templestowe, Templestowe Lower, Warrandyte, Warrandyte South and Wonga Park (part).

Manningham wards

- Bolin Ward
- Currawong Ward
- Manna Ward
- Ruffey Ward
- Schramm Ward
- Tullamore Ward
- Waldau Ward
- Westerfolds Ward
- Yarra Ward



For more information on your local Councillor and ward, visit:

manningham.vic.gov.au/councillor-and-wards

Rates

If you own a property in Manningham, you are required to pay rates each year. Your rates go towards funding over 100 important services for the Manningham community.

Annual Rate Notices are issued in August, with instalment notices being issued prior to their due dates.

Payment options

We offer a number of ways to pay your rates. You can pay:

- over the phone
- online via our website
- using BPAY or direct debit
- by mail
- in person by visiting the Manningham Civic Centre
699 Doncaster Road, Doncaster.

To find out how to pay your rates, visit

 manningham.vic.gov.au/pay-rates

Pensioner Rate Rebate

If you hold a current pensioner concession card, or DVA Gold Card with war widow or TPI classification and live at the property shown on your Rate Notice you may be eligible for a rebate.

For more information on paying your rates, visit:

 manningham.vic.gov.au/rates

Parking

Parking permits provide a fair and efficient parking system for residents, businesses and visitors. We provide the following parking permits:

Residential parking permit

If your street is in a residential parking permit zone and you are a resident at the street address you can apply for a residential parking permit. You can do this in person at the Civic Centre or download an application form from our website.

For more information, visit

 manningham.vic.gov.au/parking-permits

Want to apply for an accessible parking permit?

The Victorian Government has introduced a simpler process, known as the Accessible Parking Permit scheme. Accessible Parking Permits are available for drivers or passengers with a disability and organisations that transport people with disabilities.

For more information, visit

 manningham.vic.gov.au/parking-permits

Trader parking permits (Commercial)

A Trader Parking Permit will only be issued to an individual business or to a recognised Traders Association in areas where trader parking restrictions apply and that are monitored by Council.

Tradesperson parking permits

Tradesperson permits are issued for building works within an existing residential development.

Carer parking permits

Carer permits are issued to an individual or an organisation that provides care service.

For more information on parking in Manningham, visit:

 manningham.vic.gov.au/parking-permits

Pets

We provide a range of services to support you, your pets and other animals.

Dog and cat registration

Dog and cat registrations help ensure that lost pets can be quickly reunited with your family, giving you peace of mind should your pet ever go missing. When your puppy or kitten reaches 3 months (12 weeks) of age, they need to be microchipped and registered with us.

Keeping extra pets

Manningham residents can keep up to two registered dogs and two registered cats at a property. If you would like to have more pets on your property, you must submit an application form. For more information about keeping extra pets on your property, please visit

🔗 manningham.vic.gov.au/excess-animal-permit

Lost pets

If you've lost your pet:

- Check our database of lost animals by visiting
🔗 manningham.vic.gov.au/lost-animals
- Report your pet missing by calling the Manningham Pound on 9840 9333
- Visit the Manningham pound at **620-628 Blackburn Road, Doncaster East**

To ensure you are reunited with your lost pet quickly, keep your pet registration and microchip details up to date.

Dog parks

There are more than 80 off-lead parks for dogs in Manningham, including the Dog Activity Centre at Aranga Reserve in Donvale. To find an off-lead park near you visit

🔗 manningham.vic.gov.au/parks

With the exception of off-lead areas, you must always keep your dog on a lead in public places.

For more information on pets and animals, visit:

🔗 manningham.vic.gov.au/pets-and-animals

Waste and recycling

Residents can access a wide range of services for reusing, recycling or disposing of unwanted household items and materials.

If you live in a single-family home in Manningham, we will provide your waste collection services. If you live in an apartment or townhouse, you may have a private/commercial waste collection service.

Bin collection days

Every working day including public holidays, we are collecting our residents waste. General waste (red) bins are collected and emptied weekly, while recycling (yellow) bins and garden waste (green) bins are emptied every two weeks.

Please place your bins on the side of the road the night before your bin collection day, and remove it from the street at the end of the bin collection day.

To find out when your bins are collected, please visit

🔗 manningham.vic.gov.au/bin-collection-days

Bin colour

If your waste service is provided by Manningham Council, you should have three different coloured bins:



Red (general waste)

Bins with red lids are used for ordinary household waste. Residential owners can choose either an 80-liter or 120-liter red lid bin. You can also apply to have an extra red lid bin.



Yellow (recyclable waste)

Bins with yellow lids are used for household recyclable waste. Residential owners can choose either a 240 litre or 360 litre yellow lid bin for recycling. You can also apply to have an extra yellow lid bin. All waste put in the recycling bin must be loose and not in plastic bags.



Green (garden waste)

Your green lid garden bin is for garden waste which must be placed loosely in the bin and not in plastic bags. Residential owners can choose either a 120 litre or 240 litre green lid bin for garden waste.

For a full list of what can and can't go in each coloured bin, visit

🔗 manningham.vic.gov.au/what-can-and-cannot-go-into-your-bins

Hard rubbish and bundled garden waste collections

If you have a residential bin collection service with us, you can choose to have up to two hard rubbish or bundled branches collections (or a combination of each) per calendar year. These waste collection services are for disposing of unwanted household items or garden waste including large branches that cannot be put in regular garbage bins.

For more information on waste and recycling, visit

 manningham.vic.gov.au/waste-and-recycling

Planning and building

The Manningham Planning Scheme controls land use and development across the municipality. The scheme contains local planning policies, zones, overlays and other provisions that affect how land can be used and/or developed.

The Statutory Planning team is responsible for processing planning applications and providing planning advice related to:

- Multiple dwellings on a lot and apartment buildings
- Construction of a new single dwelling
- Alterations and additions to an existing dwelling
- Change of land use and car parking provisions
- Buildings and works
- Vegetation / tree removal and lopping
- Subdivision of land
- Signage
- Demolition and buildings and works in a Heritage Overlay
- Earthworks
- Liquor licenses
- Operating a business from home
- Septic tanks
- Tennis courts

For more information on your property or to confirm whether a planning permit is required, please call 9840 9333.

For more information on planning and building, visit

 manningham.vic.gov.au/planning-and-building

Business

Manningham has a thriving and diverse local economy serviced by more than 14,500 registered active businesses. Manningham is also characterised by a high proportion of home based businesses and approximately 1,500 commercially rated premises located throughout the municipality.

A range of resources are available for businesses in Manningham and there are a wide-range of business events held throughout the year.

For more information, to subscribe to our newsletter or book into networking events, workshops or seminars, visit


 manninghambusiness.com.au

Shopping in Manningham

Manningham has a great mix of vibrant shopping precincts, providing a range of retail and dining experiences.

From premier shopping centres such as Westfield, Doncaster and The Pines, Doncaster East to boutique shopping in Templestowe Village and Tunstall Square and local community markets in Park Orchards and Warrandyte, you will find everything you need in Manningham.

Contact us

 9840 9333

 business@manningham.vic.gov.au

For more information about business in Manningham, visit

 manninghambusiness.com.au

Aged and disability services

We provide a range of home and community based services designed to support older people aged 65 years and over, and their carers, to remain living independently in their own home, maintain community connections and enhance their quality of life.

Subject to eligibility criteria, we offer food services, home care, personal care, respite care, planned activity groups, social support and assisted transport.

Contact us

📞 9840 9700

✉️ intake@manningham.vic.gov.au

For more information about our Aged and Disability Support services, visit

👉 manningham.vic.gov.au/assistance-and-support-services

Family and children's services

A range of children's services are available in Manningham, including preschools, playgroups, immunisation, maternal and child health services, toy libraries, pram walking groups and children's playgrounds.

In addition, a range of private and community based child care centres operate in Manningham with family support programs for parents, parents-to-be, dads and families.

Support is available to young children and their families experiencing additional needs through programs such as Enhanced Home Visiting (Maternal and Child Health), Preschool Field Officer Program (for children attending State funded kindergartens) and Inclusion Support (for children participating in Federally funded Long Day Care programs). ACCESS Community Health Service has a multi-disciplinary Child Development team offering a range of specialist support services.

Manningham Maternal and Child Health care

From your child being born until they are four years of age, our skilled team of nurses will monitor their growth, health and development. We can answer any questions you might have about feeding, sleep, development, immunisation, linking into the community and general family health.

There are four centres where you can make an appointment for your child.

To find your closest centre and make an appointment

📞 9840 9188

📍 manningham.vic.gov.au/maternal-and-child-health-services

For more information on Family and Children's services, please visit

📍 manningham.vic.gov.au/health-and-family

First Nations history in Manningham

The Aboriginal peoples of the Kulin Nation have lived in the area now known as Melbourne, for more than 40,000 years harnessing the rich resources of the Yarra River and surrounding bush lands and ranges. Part of the Kulin alliance are the Wurundjeri people who spoke the **Woiwurrung** language and have particular significance to the history of Manningham.

Heritage Sites of significance in Manningham

We have worked closely with Wurundjeri Woi-wurrung Elders, local historians and Parks Victoria staff to acknowledge some of the known Aboriginal Heritage Sites of Significance within Manningham through signage trails, walking trails or special planting ceremonies. These sites include:

- **Pound Bend Reserve**, Warrandyte
- **Bolin Bolin Billabong**, Bulleen Park, Bulleen
- **Currawong Bush Reserve**, Doncaster East
- **Wittons Reserve**, Wonga Park
- **Birrarung Park**, Lower Templestowe

For more information on First Nations history in Manningham, visit

 manningham.vic.gov.au/first-nations

Our multicultural community

We're proud of our multicultural community who come from over 140 countries worldwide.

Approximately 40% of our residents were born outside of Australia and 42% speak a language other than English at home. (Source: .id Community Profile, Australian Bureau of Statistics, 2016 Census of Population and Housing)

The top 6 languages spoken in Manningham are:

- Greek
- Italian
- Mandarin
- Cantonese
- Arabic
- Persian (Farsi)



Interpreter service **9840 9355**

普通话 廣東話 Ελληνικά Italiano العربية فارسی

Residents and ratepayers who do not speak or understand English can communicate with us via a direct interpreter service. Interpreter services are available in multiple languages.

The interpreter service will contact the relevant council area and act as a direct translator between the caller and Council.

All interpreters are accredited with the National Accreditation Authority for Translators and Interpreters (NAATI) to ensure the highest standards of customer service available to non-English speaking customers.

Citizenship Ceremonies

Citizenship ceremonies are held throughout the year at the Manningham Civic Centre.

For more information about Australian citizenship, including ceremonies, please call the Department of Immigration and Border Protection on 131 880.

For more information on our multicultural community

📍 manningham.vic.gov.au/multicultural

Libraries

We provide library services in partnership with the City of Whitehorse through the Whitehorse Manningham Regional Library Corporation.

There are branches at:

Bulleen Library

🏠 Bulleen Village Shopping Centre, Manningham Road, Bulleen 3105

📞 9896 8450

Doncaster Library

🏠 MC Square, 687 Doncaster Road, Doncaster 3108

📞 9877 8500

The Pines Library

🏠 The Pines Shopping Centre, Blackburn Road, Doncaster East 3109

📞 9877 8550

Warrandyte Library

🏠 Warrandyte Community Centre, 168 Yarra Street, Warrandyte 3113

📞 9895 4250

For more information on our libraries, visit

🌐 wml.vic.gov.au

Staying active in Manningham

Sports and Recreation

There is a wide range of activities, programs and classes at our surrounding sport and recreation facilities, designed to promote and encourage health, wellbeing and inclusion in our community.

Our venues include Aquarena Aquatic and Leisure Centre and Mullum Mullum Stadium. There's also football, cricket and soccer grounds, and other facilities designed for skate boarding, tennis, lawn bowls, hockey, basketball, table tennis, gymnastics, swimming, and many more sports and activities.

These facilities are home to our local sport clubs, teams and community groups and are open to residents to use socially to stay active friends and family.

Parks and Reserves

We have one of the largest networks of open space in metropolitan Melbourne boasting more than 300 parks, gardens and reserves.

With 158 playgrounds and more than 100 recreation and sporting facilities, skate parks and BMX tracks and an extensive network of shared trails – Manningham is a fantastic place to get active.


Regional playgrounds can be found at Federation Playspace in Warrandyte, Wombat Bend in Finns Reserve, Lower Templestowe and Ruffey Lake Park in Doncaster.

Sporting and Recreation Facilities

There are a range of indoor and outdoor sporting and recreation facilities across Manningham. For a full list of venues and facilities, please visit

 manningham.vic.gov.au/parks

Contact us

 9846 0515

For more information on our sports and recreation clubs or venues, visit

 manningham.vic.gov.au/parks

Arts

There is something for everyone in Manningham, from the nationally significant Heide Museum of Modern Art to Manningham Art Gallery. We also have pottery and art studios, Warrandyte artist trails and public artworks spread across the region.

Manningham Art Studios

We offer a wide range of arts programs and workshops for adults, and young people. Weekly classes run throughout each semester including a range of visual arts including ceramics, drawing, painting.

🔗 manningham.vic.gov.au/manningham-art-studios

Manningham Art Gallery

The Manningham Art Gallery, at MC Square, 687 Doncaster Road, presents diverse contemporary art exhibitions and public programs, and is generously supported by a strong gallery volunteer program. Entry to the gallery is free and is open Wednesday to Saturday from 11.00am to 4.00pm.

🔗 manningham.vic.gov.au/manningham-art-gallery

Doncaster Playhouse

Just next door to the gallery and studios is Doncaster Playhouse, a small community theatre at which community theatre groups and other performing arts organisations stage a variety of shows throughout the year.

For performance details and ticketing, visit

🔗 manningham.vic.gov.au/doncaster-playhouse

For more information on our Art Gallery or Art Studios, please visit

🔗 manningham.vic.gov.au/arts-and-recreation

Events and activities

Manningham offers a great range of cultural experiences that celebrate the diversity of the community, including a range of festivals, music and art events throughout the year. These events cater for young and old. Most events are free or at low cost.

For more information about what's on offer visit

 manningham.vic.gov.au/events

Manningham Festivals

There are a number of festivals that we support, details of all upcoming events are listed on our what's on page.

 manningham.vic.gov.au/events

Markets

Manningham is home to several markets, including farmer's markets. Whether your interest is in hand-made, home-grown, art or quality products you can find what you need at one of our popular markets.

For more information and to which one is on this weekend see

 manningham.vic.gov.au/markets

Environmental Activities

We hold many workshops and seminars that provide practical information and opportunities to make environmental friendly changes at home, at work and in the community. Manningham has a variety of thriving ecosystems. We offer biodiversity discovery walks and field trips led by passionate environmental volunteers.

To learn more about events and activities on offer, visit

 manningham.vic.gov.au/events

For more information planning an event, please visit

 manningham.vic.gov.au/organising-an-event

Your Say Manningham

Your Say Manningham is our online engagement platform where you can share your ideas and provide feedback on issues and projects that matter to you.

We rely on community input and feedback as part of our decision making process. Opportunities for community consultation occur regularly throughout the year and are advertised on Your Say Manningham, in our community magazine *Manningham Matters*, our social media accounts and on **our website**.

To learn more and have your say today, please visit

 yoursay.manningham.vic.gov.au

Council meetings

Our monthly Council Meetings are an important part of our democratic community. These are attended by Manningham's elected councilors and open to the public. Issues that are debated can include planning permit applications, community services, health and local laws, road and traffic management, budget and finances, environmental, sport and recreation, local development issues and more.

These monthly meetings are open to the public and generally held on the last Tuesday of the month in the Council Chamber at the Manningham Civic Centre, 699 Doncaster Road, Doncaster.

If you can't be there in person but would still like to tune in, we also livestream each Council meeting on our **Facebook page**.

For more information on Council meetings, visit

 manningham.vic.gov.au/council-meetings

Neighbourhood houses

Neighbourhood houses encourage members of the community to participate in local activities and networks. We support Manningham's five neighbourhood houses through funding and facilities. For more information, please contact:

Living and Learning @ Ajani

🏠 284 Thompsons Road, Lower Templestowe

☎ 9850 3687

✉ office@livelearnajani.org.au

Park Orchards Community House and Learning Centre Inc

🏠 572 Park Road, Park Orchards

☎ 9876 4381

✉ pochi@parkorchards.org.au

Pines Learning

🏠 1/520 Blackburn Road, Doncaster East

☎ 9842 6726

✉ info@pineslearning.com.au

Warrandyte Neighbourhood House

🏠 Level 1, 168 Yarra Street, Warrandyte

☎ 9844 1839

✉ info@wnh.org.au

Wonga Park Community Cottage

🏠 Unit 1, 9-13 Old Yarra Road, Wonga Park


☎ 9722 1944


✉ wpcc@bigpond.com.au

For more information on our Neighborhood houses, visit

🌐 manningham.vic.gov.au/community-learning-centres

Contact us

 9840 9333

 9848 3110

 after hours service 9840 9333

 [**manningham@manningham.vic.gov.au**](mailto:manningham@manningham.vic.gov.au)

 Civic Centre
699 Doncaster Road, Doncaster 3108

Depot
620-628 Blackburn Road, Doncaster East 3109

 postal address PO Box 1, Doncaster Victoria, 3108

Opening hours

Monday to Friday, 8.00am to 5.00pm

Manningham's websites

 [**manningham.vic.gov.au**](http://manningham.vic.gov.au)

 [**yoursay.manningham.vic.gov.au**](http://yoursay.manningham.vic.gov.au)

 [**manninghambusiness.com.au**](http://manninghambusiness.com.au)

 [**manninghamfunctioncentre.com.au**](http://manninghamfunctioncentre.com.au)

You can report an issue or concern online at

 [**manningham.vic.gov.au/report**](http://manningham.vic.gov.au/report)

Social Media

 [**@ManninghamCC**](https://twitter.com/ManninghamCC)

 [**@cityofmanningham**](https://www.instagram.com/cityofmanningham)

 [**facebook.com/ManninghamCouncil**](https://www.facebook.com/ManninghamCouncil)

 [**youtube.com/ManninghamCouncil**](https://www.youtube.com/ManninghamCouncil)

 [**linkedin.com/company/manningham-council**](https://www.linkedin.com/company/manningham-council)

Manningham Council

🏠 Manningham Council, 699 Doncaster Road, Doncaster, 3108

☎ 9840 9333

✉ manningham@manningham.vic.gov.au

🌐 manningham.vic.gov.au



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